

# DARRYL CARDEN

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## TECHNOLOGY CAREER PROFILE

***Seeking to Leverage 6+ Years of Field Experience and Consistent Record of Success in Technology Administration, Implementation, Troubleshooting, and Support Functions; Earned VCP Certification***

Solutions-focused professional with a solid track record leading design and implementation of critical IT components to meet strategic business needs. Extensive experience with Microsoft operating systems and application software, popular web server technologies, server applications, Vignette Content Management Suite, and VMWare virtual machine technology. Working knowledge of security practices and procedures. Additional knowledge and skill areas:

- Solutions Design & Development
- Backup & Restore Procedures
- Technical Troubleshooting/Tuning
- Cost Reduction & Avoidance
- Mission-Critical System Availability
- Inter/Intra-Organization Relations
- Server Installation & Consolidation
- Business Application Integration
- Team Member Training & Support

### Skills

Platforms: Windows 2003 Server, Red Hat Linux, Windows XP, Windows 2000 Professional/Server, Windows NT Workstation/Server, IIS & Apache Web Servers, VMWare Workstation/GSX Server/ESX Server  
Tools: SQL 2000, Sharepoint Team Services, Exchange 2003, Active Directory 2003, Vignette Content Management, Vignette Application Portal  
Languages: Shell Scripting: DOS Batch, FTP, KiXtart;

## PROFESSIONAL EXPERIENCE

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EDS CORPORATION / MAXTOR CORPORATION – 2000 – 2007  
**System Administrator, NOS Server Support Group (2002 – 2007)**

Monitor and support broad range of mission-critical servers within enterprise-class data center, including Windows and Linux operating systems, web servers, Vignette Content Management/Application Portal platforms, and Microsoft server platform software. Served as System Administrator for Managed PKI of SSL certificates through Verisign for all Maxtor.com web sites.

*Challenges: Identifying efficient use of servers nearing end-of-life on hardware maintenance agreements with Dell. Migrating corporate web presence from external to in-house solution and creating means for detailed site analysis.*

### KEY CONTRIBUTIONS & ACCOMPLISHMENTS:

- **Consolidated systems using VMWare virtualization platforms, allowing for operation of 30+ servers** on 5 pieces of hardware as independent systems. Achieved cost savings and improved scalability for future applications deployments as a result.
- **Teamed with web, network, and security groups to implement solution involving complex topology** of redundant, load-balanced web, application, and database servers, leading to ability in managing average of 2.5 million hits per day and reaching 99% uptime.
- **Collaborated with NOS team on designing and implementing global Active Directory involving 3 U.S.** sites and locations in Ireland and Singapore. Simultaneously implemented Exchange 2003 at all sites, migrating 5,000+ users and system accounts from NT 4.0 and Exchange 5.5 with zero data loss and minimal downtime.
- **Implemented automated script to retrieve web logs from multiple web hosting servers running mix** of IIS and Apache, leading to development of detailed reports for all web traffic by allowing for sorting and storage of logs within central system (with subsequent analysis by WebTrends software).
- **Contributed to migration of www.maxtor.com from externally to internally hosted dynamic platform** running Vignette Content Management System 7. Migrated 20 to 30 physical systems (running Windows and Linux) to VMWare ESX infrastructure as part of server consolidation project. *(Continued)*

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### Desktop Support Technician (2000 – 2002)

Provided Level 3 desktide PC hardware/software support, with responsibilities including hardware/software/network troubleshooting, SMS remote console and network printer support, and account creation and maintenance for NT and Exchange. Performed PC software image development for Windows/NT and Office platforms.

*Challenges: Improving network printer server set-up; enhancing build procedure for deployment of desktop systems.*

#### KEY CONTRIBUTIONS & ACCOMPLISHMENTS:

- **Consolidated network printing environment, transferring all 200+ network print queues on to 2** Windows 2000 servers from multiple NT systems, leading to easier-to-manage solution.
- **Implemented new build system using Microsoft's "Sysprep" utility and Symantec's "Ghost" imaging** solution, allowing for complete re-imaging of system from CDs in 1/8 time as opposed to manual build.

*\*\* Prior employment with Empire Lakewood Nissan, 1991-2000. Progressed through increasingly responsible roles, leading to position as Assistant Parts Manager.*

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## EDUCATION & SKILLS

### Bachelors Program for Computer Network Management

WESTWOOD COLLEGE OF TECHNOLOGY – completed all associate-level courses

#### Certifications

VMWare Certified Professional (VCP)

#### Training

- VMware Virtual Infrastructure with ESX Server and VirtualCenter (2005)
- Vignette Education Services: Content Management Administration Foundation, V7.2 (2003)
- Microsoft Official Curriculum #2208B: Updating Support Skills from Windows NT 4.0 to Server 2003 (2003)
- Microsoft Official Curriculum #2279B: Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure (2003)
- Microsoft Official Curriculum #2278B: Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure (2003)

#### Additional Information

- Webmaster – <http://www.timelessmystery.com> (inactive). Developed concept for website, located available scripts/tools to perform desired function, modified said scripts to match overall tone of website, and deployed scripts in Apache web server environment through use of FTP, Telnet, and other Internet protocols.
- Independent Projects – Custom-built NAS and home DVR (Digital Video Recorder), primarily on Linux based operating systems, including compiling of custom kernel, compilation and installation of various hardware drivers, and resolution of complex package dependency chains.